

Shropshire Council  
Legal and Democratic Services  
Shirehall  
Abbey Foregate  
Shrewsbury  
SY2 6ND

Tuesday, 12 January 2021

**Committee: Performance Management Scrutiny Committee**

**Date: Wednesday, 20 January 2021**

**Time: 2.00 pm**

**Venue: THIS IS A VIRTUAL MEETING - PLEASE USE THE LINK ON THE AGENDA TO LISTEN TO THE MEETING**

Members of the public will be able to listen to this meeting by clicking on this link:

<https://www.shropshire.gov.uk/performance-managementscrutinycommittee20january2021/>

Please note that this meeting will be made available through Microsoft Teams Live Events – your device will need to meet the minimum specification as detailed on the Microsoft website at this link: [Device Specification](#)

- You will need to download MS Teams (free) and click on the link to listen to the meeting if you are using a PC
- If using a mobile device, you will need to download the MS Teams app (free) before clicking the link
- Use the link at 2.00pm on the day of the meeting and click on 'Join as Guest'
- You may receive an error message or a request for login details if you try to gain access before 2.00pm

You are requested to attend the above meeting. The Agenda is attached

Claire Porter  
Director of Legal and Democratic Services

**Members of Performance Management Scrutiny Committee**

Claire Wild (Chair)

Joyce Barrow

Karen Calder

Roger Evans

Hannah Fraser

Alan Mosley

Cecilia Motley

Peggy Mullock

Dave Tremellen

Leslie Winwood

Your Committee Officer is:

**Julie Fildes** Committee Officer

Tel: 01743 257723

Email: [julie.fildes@shropshire.gov.uk](mailto:julie.fildes@shropshire.gov.uk)

# AGENDA

## 1 Apologies for Absence and Substitutions

## 2 Disclosable Pecuniary Interests

Members are reminded that they must not participate in the discussion or voting on any matter in which they have a Disclosable Pecuniary Interest and should leave the room prior to the commencement of the debate.

## 3 Minutes of the meeting held on 15th December 2020

To consider the Minutes of the Performance Management Scrutiny Committee meeting held on 15<sup>th</sup> December 2020. [Minutes to follow.]

## 4 Public Question Time

To receive any questions or petitions from the public of which members of the public have given notice. Deadline for notification of questions for this meeting is 10am on Monday 18<sup>th</sup> January 2021.

A petition bearing over 400 signatures has been received from Nick Saxby requesting a debate under the Council's Petition Scheme.

This petition urges Shropshire Council to:

- Commit to making Whitchurch Swimming Centre useable.
- Work with contractors and partners to develop solutions for adapting the centre for social distancing.
- Engage with the community on the obstacles to opening the pool.

The petitioner will be allowed 5 minutes to outline their case through written submission, after which there may be a debate of up to a maximum of 15 minutes.

A petition bearing over 400 signatures has been received from Bernie Bentick requesting a debate under the Council's Petition Scheme.

The petition requests Shropshire Council to commission an in-depth review of the traffic, cycling and pedestrian problems in The Meole area and to publish and implement comprehensive and practical solutions.

The petitioner will be allowed 5 minutes to outline their case through written submission, after which there may be a debate of up to a maximum of 15

minutes

**5 Member Question Time**

To receive any questions of which members of the Council have given notice. Deadline for notification for this meeting is 4.30pm on Friday 15<sup>th</sup> January 2020.

**6 Shropshire's Economic Recovery, Transformation and Resilience Framework (Pages 1 - 14)**

To receive an update on the work of the Economic Recovery Group

Contact Hayley Owen Tel. 01743 257883

**7 Civic Centre Options Appraisals Update**

To consider an evaluation of potential civic centre locations in Shrewsbury town centre. Report to follow

Contact Tim Smith 01743 258998

**8 Complaints, Comments and Compliments Annual Report (Pages 15 - 48)**

To gain an oversight of the nature of complaints, comments and compliments and to identify any issues or trends that merit further consideration.

Contact Sarah Dodds Tel 01743 258519

**9 Financial Strategy and Budget Monitoring Task and Finish Group (Pages 49 - 60)**

To agree a schedule of work for scrutiny of Shropshire Council's 2020/2021 – 2025/2026 financial strategy and 2022/2023 budget

Contact Danial Webb Tel. 01743 258509

**10 Future Work Programme (Pages 61 - 68)**

To consider the future work programme of the Committee.

Contact Danial Webb Tel 01743 258509

**11 Date/Time of next meeting of the Committee**

The Committee is scheduled to next meet at 2.00pm on 17<sup>th</sup> March 2021.